LogRhythm Co-Pilot Services are ideal for organizations that may be short-staffed, not yet platform experts, or expect rapid ROI from their security investment.

These services are designed to help you get the maximum value out of your LogRhythm platform.

LogRhythm NDR Co-Pilot Service provides:
Analytics Co-Pilot for threat detection | Admin Co-Pilot for platform health

Every second counts when addressing security concerns across your environment. With organizations facing limited time and resources, LogRhythm’s NDR Co-Pilot Service plays a pivotal role in quickly and effectively implementing LogRhythm NDR, enabling analysts to focus on critical network threats instead of worrying about platform administration.

For those seeking rapid time to value when deploying LogRhythm NDR, the NDR Co-Pilot Service can help ensure component-level best practices while maximizing the effectiveness of the network-based analytics content that drive the solution.

How NDR Co-Pilot Service Works

The NDR Co-Pilot Service pairs you with LogRhythm experts that help you learn how to set up and leverage the administrative and analytical capabilities of LogRhythm NDR. Your NDR Co-Pilots perform an initial assessment to establish objectives focused on your current needs and then assist with implementation of best practices that ensure both platform optimization and full utilization of the NDR analytics content.

Weekly Co-Pilot engagements alternate between administration and analytics content, enabling you and your NDR Co-Pilots to review performance and continually improve platform configuration through fine-tuning. The cumulative result of the service is a well-tuned LogRhythm NDR solution that allows your organization to strengthen its security posture through optimized network-borne threat detection and streamlined response.

Benefits

- Minimize false positives by improving alarm accuracy through assisted tuning
- Reduce support overhead through proactive support of tickets and issue resolution
- Improve response time with guided implementation of Case Playbooks and SmartResponse™ Automation
- Focus on detection and response while your Co-Pilot proactively addresses platform health

Platform Administration
- Conducts a deep diagnostic health assessment
- Resolves diagnostic alarms and issues found during health assessment
- Provides guidance and validation for platform upgrades

Analytics Implementation
- Configures network analytics content and integrates threat intelligence
- Implements module-specific use cases, dashboards, and reports
- Updates environmental factors for precise risk and threat prioritization

Threat Response Automation
- Guides playbook usage to streamline and efficiently operationalize threat response processes
- Implements SmartResponse Automation plug-ins for faster threat mitigation

NDR Co-Pilot Roadmap

Annual service subscription | WEEK 1 Kickoff and objectives | WEEK 2 Analytics content | WEEK 3 Admin content | WEEK 4 Analytics content | WEEK 5 Admin content | WEEK 52 Option to renew