FAQ for Customer LogRhythm University Training

We are excited to host you for LogRhythm Training, but before you register for any of our courses we would like to provide you with answers to frequently asked questions.

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LogRhythm Training Classes

Q: How do I know which classes I need to take?

A: We suggest starting with Training Videos and Computer Based Training (CBT) modules which are available for FREE and introduce LogRhythm. These can be accessed through the Single Sign On (SSO) portal by selecting LogRhythm University once logged in. When you determine if your role will focus on Analysis or Administration then enroll in the CORE courses specific to your role.

If you are uncertain what classes are best suited for you please visit our LogRhythm University website here at: https://logrhythm.com/services/training/logrhythm-training/ for more information about our course offerings.

Q: How long will each day of an Instructor led class take?

A: You should plan for 8 hours each day. Instructors are flexible and course times might vary slightly. Talk to your instructor if you have an urgent issue that needs to be addressed during your session.

Q: Can I get CPE or CEU credits for taking classes?

A: 8 CPE/CEU credits per course per day will be earned for all in person, virtual, and onsite training courses.

Q: What paths are offered for Customers?

A: See Below:
- **305 Analyst Path** (all courses are required to qualify for the LRSA exam):

    o 3-day course: Analyst Fundamentals, Security Analytics, and AI Engine Fundamentals

    o *Note: For engineers that plan on taking both the Analyst (305) and Administrative (306) track, those engineers should consider the 310.*

- **306 Administration Path** (all courses are required to qualify for the LRPA exam):
    o 3-day course: Administration Fundamentals, Global Administration, AI Engine Fundamentals

    o *Note: For engineers that plan on taking both the Analyst (305) and Administrative (306) track, those engineers should consider the 310.*

- **310 Combined Path** (all courses are required to qualify for both the LRPA and the LRSA exam):

    o 5-day course: Administration Fundamentals, Global Administration, AI Engine Fundamentals, Analyst Fundamentals, Security Analytics

- **Custom Regular Expression Rule Writing (Writing for MPE Rules)**

    o 2-day course learning basic Regular Expression along with how to write LogRhythm MPE Rules

- **Security and Threat Detection with AIE (AIE II)**
    o 1-day course going over how to configure TMF Rules along with the tuning of AIE rules

- **Network Monitor for Analysts**

    o 1-day course preparing you to detect and respond to Events and Alarms in Network Monitor

What can I expect from the LR University LRPA or LRSA Certification exams?

Q: How many times can I take the exams?

A: Unlimited attempts.

Q: Are the exams proctored?

A: No, they are not.

Q: Is there training material for the exams?

A: The book material and your notes from the courses you attended can be used on the exam. The exam is all open note and book.

Q: What is the study time for the exams?

A: Obviously we want you to be prepared for the exams, however that prep time is up to you and how you learn. Some students take the exam the day they complete the course.

Q: Is it open book?

A: All our customer exams are open book and all questions are pulled directly from the materials provided in class.

Q: How many questions are on the exam and how long do you have to complete it?

A: Each exam ranges from 60-65 questions and 90 minutes to complete.

Q: Is it all multiple choice and/or lab simulations?

A: They are multiple choice and true/false questions. There are no required configurations or lab simulations.

Virtual Training Class

Q: How many tokens per day are required for virtual training?

A: 8 tokens are needed per day, per person for virtual training classes.

Q: How do I join the course session in the morning?

A: Through LogRhythm University. Once logged in, you will see the days for which you are registered for.

Q: Where do I get my course materials?

A: Through LogRhythm University. Once logged in, you will see the days for which you are registered for. Click on one of those days, scroll down, and you will see the PDF and any other supplemental material(s) for that course.

Q: Are practice labs a part of the training?

A: Yes. All students receive access to a temporary virtual machine that allows them to practice exercises and tinker around outside of their own LogRhythm environment. Note, these virtual machines are only available until 10pm in the time zone the training takes place on the dates of the scheduled class.

In Person Training Class – Boulder, Maidenhead, Singapore

Q: How many tokens per day are required for In-Person training?

A: 10 tokens are needed per day, per person for in person training classes.

Q: What time does class start?

A: Classes start at 8:30 am in the time zone in which you were registered.

Q: Are practice labs a part of the training?

A: Yes. All students receive access to a temporary virtual machine that allows them to practice exercises and tinker around outside of their own LogRhythm environment. Note, these virtual machines are only available until 10pm in the time zone the training takes place on the dates of the scheduled class.

Q: Do I need to provide my own lunch for classes in Boulder?

A: No! You do not need to bring a lunch with you for the Boulder classes. We provide lunch during the entire week.

Important Note: If you have any dietary restrictions (gluten free, dairy free, vegetarian, etc.) please email your instructor <u>one week prior</u> to training. We will do our best to accommodate.

Onsite Training Class

Q: How many tokens per day are required for onsite training?

A: 60 tokens are needed per day, for up to 15 people for our onsite training classes.

Q: What is the maximum number of trainees for an onsite training class?

A: We allow a maximum number of 15 people for our onsite training course.

Q: Are practice labs a part of the training?

A: Yes. All students receive access to a temporary virtual machine that allows them to practice exercises and tinker around outside of their own LogRhythm environment. Note, these virtual machines are only available until 10pm in the time zone the training takes place on the dates of the scheduled class.

Q: What do I need to bring to class?

A: Unless otherwise noted, a laptop, notebook, pens/pencils, water bottle, anything you need to feel comfortable in an 8 hour class. It's always nice to bring extra hookups just in case. (HDMI, flash drives, etc.)

LogRhythm University

Q: How do I access LogRhythm University?

A: You will need to click this link to create a SSO account: https://logrhythmcommunity.force.com/. Once that is created you should contact your Account's Customer Relationship Manager (CRM) to request access and wait for final confirmation to log in. Once confirmed, log in via this link: https://logrhythmcommunity.force.com/

For any additional questions, please contact training@logrhythm.com.