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LogRhythm Training Registration & Coordination



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Registration & Coordination

LogRhythm utilizes a new single sign-on (SSO) platform that will give you access to the LogRhythm Community Portal, LogRhythm University and other corporate resources with one user account. This page will provide information around setting up your SSO and registration processes once in the LogRhythm University site.

How to access the SSO	<ul style="list-style-type: none"> ➤ The following link will provide instructions on how to set up a new SSO account, how to log in, and how to reset your password: Community Portal Access Instructions ➤ This document also covers some standard troubleshooting topics and how to resolve them. ➤ Please note that all users must be approved prior to accessing the LogRhythm University site.
How to Register for a Course	<p>The following link will provide instructions on what to do when you first access the LogRhythm University. Some of the items include:</p> <ul style="list-style-type: none"> ➤ Viewing available Training Units ➤ How to search and register for our most common courses ➤ Printing certificates for completed exams ➤ How to drop a class <p>LogRhythm University Tips</p> <p>Prior to registering for any course, you will be able to view the course description and overview of the course.</p> <p>All registrations for instructor-led courses will automatically be placed on a wait list and will show a status of "Waiting" until we are able to approve your request.</p> <p>Registrations must be requested by the end of the day on Wednesday the week prior to the class scheduled start date. Registrations submitted after this time will be declined.</p>
Course Schedules	<p>Course schedules may be viewed directly in LogRhythm University. You can find the course schedule on each individual course when you click to register, or you may view the schedule in a calendar view at the bottom of the LogRhythm University dashboard.</p> <ul style="list-style-type: none"> ➤ We offer most courses both virtually and in-person and each course will state which type it is in the name. ➤ Each in-person course will state which city/location the training is held in. ➤ Each Virtual course will state the time zone the course runs in. All courses start at 8:30am in the time zone specified on each session. <p>Please note, your profile's time zone preference will adjust the start time of any course to your local time zone. If you do not see the correct start time, you will find the instructions in the Registration Process above to set your time zone in your profile.</p>